



The 10th edition of the **International Conference on Internet Technologies & Society** was held in São Paulo, Brazil (5-7 February, 2020).

This conference was organized by the International Association for Development of the Information Society (IADIS) and co-organized by the USP.

Co-organized by:



This conference had the purpose to address the main issues of concern within WWW/Internet as well as to assess the influence of Internet in the Information Society. The main areas of interest within this event were: Internet Technologies, Information Management, e-Society and Digital Divide, e-Business / e-Commerce, e-Learning, New Media and e-Society, Digital Services in e-Society, e-Government / e-Governance and e-Health.



This edition was published jointly with the 8th International Conference on Sustainability, Technology and Education (STE 2020). These events received 59 submissions from more than 9 countries. Each submission was reviewed in a double-blind review process by an average of four independent reviewers to ensure quality and maintain high standards. Out of the papers submitted, 12 got blind referee ratings that published them as full and short papers, which meant that the acceptance rate was 20%. Some other submissions were published as reflection and doctoral papers.

Extended versions of the best papers were selected to be published in:

- ❖ the IADIS International Journal on Computer Science and Information Systems (ISSN: 1646-3692)



- ❖ the IADIS International Journal on WWW/Internet (IJWI). ISSN: 1645-7641



In addition to the papers' presentations, the conference program also included two keynote presentations by Alexandre F. Barbosa & Fabio Senne (Cetic.br – Regional Center of Studies for the Development of Information Society – Under the auspices of UNESCO, Brazil) and Flávio Hourneaux Junior (University of Sao Paulo (USP), Brazil).



Keynote Presentation:

“DIGITAL INCLUSION AND SOCIAL WELFARE: AN ANALYSIS OF THE TRAJECTORY OF ACCESS, USE AND APPROPRIATION OF THE INTERNET IN BRAZIL”



by Alexandre F. Barbosa & Fabio Senne, CETIC – Regional Center for the Development of Information Society – Under the auspices of UNESCO, Brazil



Keynote Presentation:

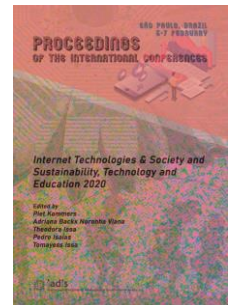
“THE CHALLENGE OF MEASURING SUSTAINABILITY IN ORGANISATIONS”



by Flávio Hourneaux Junior, University of Sao Paulo (USP), Brazil

Overall the Conference offered an opportunity to all their participants to discuss with success the most significant aspects regarding the context of Internet in the Information Society. It served as a forum that gathered researchers, practitioners, students and anyone that was working or studying in the field of the Information Systems.

The ITS 2020 Conference proceedings edited by Piet Kommers, Adriana Backx Noronha Viana, Theodora Issa, Pedro Isaías and Tomayess Issa was published in hard copy (ISBN: 978-989-8533-99-9) by IADIS Press.



Program Committee Members:

- Amando Jr. Singun, Higher College of Technology, Muscat, Oman
- Anuradha Mathrani, Massey University, New Zealand
- Basanta Kumar, Utkal University, India
- Carlos Guerrero, Universitat de les Illes Balears, Spain
- Chrisa Tsinaraki, EU - Joint Research Center, Italy
- Chun-Hsin Wu, National University of Kaohsiung, Taiwan
- Debajyoti Mukhopadhyay, NHITM (Mumbai University), India
- Dickson Chiu, The University of Hong Kong, China
- Dumitru Roman, SINTEF AS / University of Oslo, Norway
- Emilio Insfran, Universitat Politecnica de Valencia, Spain
- Enrico Denti, Universita di Bologna, Italy
- Federico Tajariol, University of Bourgogne Franche-Comté, France
- Florina Almenares, University Carlos III of Madrid, Spain
- Giuliano Armano, University of Cagliari, Italy

- Gloria Bordogna, CNR, Italy
- Ioannis Kazanidis, International University of Greece, Greece
- Isaac Lera, Universitat de les Illes Balears, Spain
- Jaydip Sen, National Institute of Science and Technology, India
- Jeton McClinton, Jackson State University, USA
- Jim Prentzas, Democritus University of Thrace, Greece
- Josep-Lluís Ferrer-Gomila, Balearic Islands University, Spain
- Jozef Hvorecky, High School of Management/city University of Seattle, Slovakia
- Karthik Nagarajan, Melbourne Institute of Technology, Australia
- Katerina Kabassi, Ionian University, Greece
- Katja Gilly, Universidad Miguel Hernandez, Spain
- Laura Po, Universita di Modena e Reggio Emilia, Italy
- Luca Cagliero, Politecnico di Torino, Italy
- M. Francisca Hinarejos, University of the Balearic Islands (UIB), Spain
- Marco Prandini, Universita di Bologna, Italy

Mario Marais, Meraka Institute, Csiir, South Africa
Mark Anthony Camilleri, University of Malta, Malta
Martin Driik, Constantine The Philosopher University in Nitra, Slovakia
Michael Mackay, Liverpool John Moores University, United Kingdom
Pascal Lorenz, University of Haute Alsace, France
Pierre Tiako, Tiako University, USA
Sally Jo Cunningham, University of Waikato, New Zealand
Sanjay Mathrani, Massey University, New Zealand
Sokratis Katsikas, Open University of Cyprus, Cyprus
Tineke Egyedi, DIRoS, Netherlands
Vasiliki Vrana, Technological Educational Institute of Serres, Greece
Wei Li, Nova Southeastern University, USA
Werner Retschitzegger, Johannes Kepler University, Austria
Zhaohao Sun, PNG University of Technology, Papua New Guinea